

TERMS AND CONDITIONS OF SALE

By **booking and paying** for a stay at sea, the customer fully accepts the General Terms and Conditions of Sale. Bookings can be made by e-mail via our website or directly with the skipper. Payment can be made by sending a secure payment link or directly by bank transfer.

1. For day cruises, the **reservation** is definitively registered upon full payment of the service.

2. For **overnight stays** or **sailing courses**, a booking option is taken on payment of the deposit of 40% of the price of the service: the dates of the stay become orange in the calendar. The booking is definitively confirmed when full payment is received, no later than 40 days before the departure date. The dates then turn red in the calendar.

For bookings made less than 40 days before departure, the full amount of the service must be paid in order for the booking to become definitive.

Any delay in payment of the balance of the service will be considered as a cancellation, for which the Cancellation charges will be applied (see § Cancellation).

Unless otherwise indicated, holidays are definitively confirmed by email within 72 hours of receipt of payment and are the subject of a holiday contract signed by the skipper and the customer.

The **prices** indicated on the website correspond to the hire of the **entire yacht** with its skipper. The number of participants is clearly indicated according to the service package: 8 people maximum for day cruises and 6 people maximum for overnight stays.

Under 18s are accepted only under the responsibility of at least one of their parents or any other adult designated as responsible by both parents.

Some **additional costs** are not included in the price: equipment hire (paddle, sea scooter, diving equipment), on-board cash, meals and drinks, personal expenses (bar, restaurants, deckchair hire, etc), or any other personal activities (visits, guides, mediations). See the skipper for more information.

Cancellation

If the customer decides to cancel the cruise more than 40 days before departure and has already paid for the entire trip, 60% of the total amount will be refunded. The 40% deposit will be retained.

If the customer cancels within 40 days of departure, no refund is possible. The skipper may nevertheless try to postpone the cruise, without being bound by any obligation of result.

If the skipper decides to cancel the holiday for reasons beyond his control, or if he considers the weather too bad to sail in good safety conditions, he may postpone the cruise or cancel it depending on availability. In this case, the full price of the service will be refunded, without any special indemnity or compensation.

If the weather is unsettled but the skipper considers that there is no risk to the safety of the crew, the cruise will continue. Remember to bring appropriate clothing.

In all cases, only the skipper is authorised to assess the weather and safety conditions giving rise to a cancellation.



Marenostrum-sailing.com

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